



QUANTUM

Guarantee

Terms & Conditions

- You must register your guarantee within 90 days of receiving delivery of your kitchen/bedroom in order for the guarantee to be valid.
- Quantum Kitchens are covered for a period of 25 years.
- Quantum Bedrooms are guaranteed for a period of 10 years.
- The guarantee period runs from the date of delivery to your property.
- We will rectify defects which are clearly attributable to material and/or manufacturing faults, provided they are reported immediately after being identified, and within the guarantee period.
- The guarantee applies to cabinets, doors, drawer fronts, hinges, drawer boxes and runners.
- The following are excluded from the guarantee;
 - a. Normal wear and tear resulting from use for the purpose intended.
 - b. Damage caused by incorrect fitting, care or use, in particular excessive water/damp.
 - c. Variations in the colour and structure of wood and changes in wood which normally occur over a period of time.
 - d. Appliances, sinks, taps, work tops, handles, internal storage mechanisms.
- Appliances, worktops, sinks and taps come with the manufacturers own warranties. The terms of these warranties will be specified in the manufacturers own literature.
- Should you require a replacement part that is no longer available (i.e. it has been discontinued), we will use a suitable replacement part of the same quality.
- Should you require a replacement door or drawer front and the original door style has been discontinued, we will replace the item with a product as similar as possible to the original, in style/quality. Fitting/labour costs are not covered.
- Delivery of replacement parts or repair does not extend the original guarantee period and it does not result in a new guarantee.
- The guarantee is held by the purchaser of the kitchen or bedroom and is not transferable.
- These terms and conditions shall apply in their current version.

Making A Claim

- Your claim must be made through the retailer from which you purchased your kitchen and/or bedroom. In the event that the retailer is not available, please email customer.services@s6k.co.uk who will put you in touch with another authorised Quantum dealer.
- You must be able to provide proof of purchase, showing where and when you purchased your kitchen/bedroom.
- You must be able to provide your guarantee registration confirmation email.